

# Shivashish Yadav

Technical Writer | UX Writer | Developer | Graphic Designer



shivashishmca@gmail.com

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# PREFACE

I am Shivashish, a technical writer with experience in creating various forms of technical documentation, including administration guides, installation guides, release notes, and online help. Currently based in India, I have worked with Banyan Cloud as a Technical Content Specialist, where I created technical documentation, user manuals, and software guides for cybersecurity products and services.

In my previous role, I worked as a Software Development Engineer Intern at Amazon, Technical Content Writer at Sai Creation, and as a Retainer at NIIT Technologies Ltd. During these experiences, I gained valuable skills in technical writing, software development, and collaboration. My diverse range of experiences and skills have allowed me to adapt to different documentation formats, including unstructured and structured (XML) content.

With my strong technical writing skills and expertise in creating documentation for specialized audiences, I am confident in my ability to produce high-quality technical documentation that meets the needs of both technical and non-technical users.

# CONTEXT

This portfolio contains samples of work that I created for three different organizations

# ABOUT ME



SHIVASHISH  
YADAV

I'm a skilled technical writer with 4 years of experience in creating user manuals, technical guides, and software documentation. With a background in information technology and computer applications, I have developed a deep understanding of translating complex technical information into clear and concise language. My experience working with a variety of documentation tools and my ability to adapt to new tools as needed make me a valuable asset in any technical writing role.

## CORE SKILLS

Content Design & Development

Product Documentation

UX Writing

Content Strategy

Information Architecture

Open Source Documentation

## CONTENT

Implementation Guides

Online Help

User Guides

Wikis

Error messages

Product Content

Release Notes

Technical Specifications

Developer Docs

API Documentation

# TOOLS I HAVE WORKED WITH

As a skilled and experienced Technical Writer, I have had the opportunity to work with a variety of technical tools and technologies throughout my career. From programming languages to software applications to project management tools, I have honed my skills and expertise in a range of areas to help deliver high-quality results to clients and stakeholders. My proficiency with these tools has enabled me to work on a diverse array of projects.

| Sr. No. | Category                          | Tools Name  |
|---------|-----------------------------------|---|
| 1.      | Adobe Creative Basics             | Photoshop, Illustrator, InDesign, Adobe Experience Manager  |
| 2.      | Designing and Video Editing Tools | Canva, Figma, Envato, Camtasia, VN Editor, Veed.io, Invideo   |
| 3.      | Languages worked on               | C, React, GatsbyJS, HTML5, CSS3, JavaScript   |
| 4.      | Technologies/ Framework           | Bootstrap, Node.js, Express.js  |
| 5.      | Worked On Database                | Oracle, SQL, MongoDB, Firebase  |
| 6.      | Packages                          | Google Workspace, MS Office 365, Text editors   |
| 7.      | Writing Tools                     | Help Authoring (Madcap Flare, RoboHelp), Grammarly, Snagit, Manuscript, GitLab, Document 360, Markdown, Proto.io, Wordpress |

# WORK EXPERIENCE

I have honed my technical writing skills, collaborated with cross-functional teams, and gained valuable experience working with these companies.

## AMAZON

Jan, 2021 - Mar, 2021

SDE- Intern



## NIIT TECHNOLOGIES

Feb, 2015 - Apr, 2016

Jr. Database Engineer

## SAI CREATION

March, 2021 - Mar, 2022

Technical Content Writer

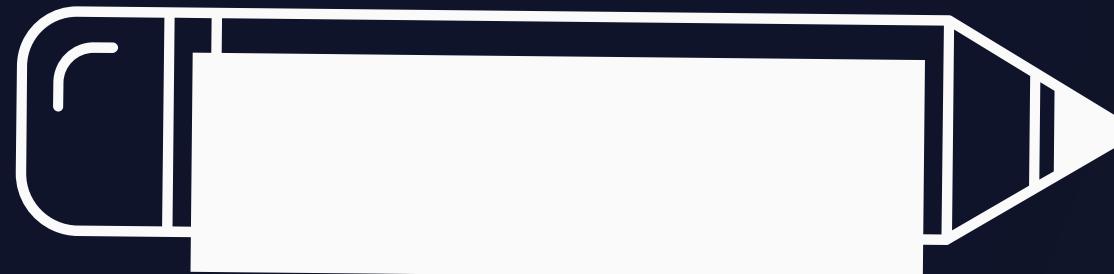
## BANYAN CLOUD

Aug, 2022 - Now

Technical Content Specialist

# EDUCATIONAL BACKGROUND

## SCHOOLS ATTENDED



### **Master of Computer Application (MCA) at University Of Mumbai**

Concentration: Software Engineering, Database Management, Mobile Application Development, Cyber Security, Web Development, Cloud Computing, Information Technology Management.

### **Bachelor of Science in IT at Punjab Technical University**

Concentration: Software Development, Cybersecurity, Database Management, Networking, Web Development, and Data Analytics,

### **Intermediate (10+2) at B.T. Inter College, Varanasi**

Concentration : Physics, Mathematics, Chemistry

### **One Year Diploma In Computer Hardware & Networking**

Attended 3 Days Seminar "Technical Expert- Level 1" at Techfest IIT Bombay

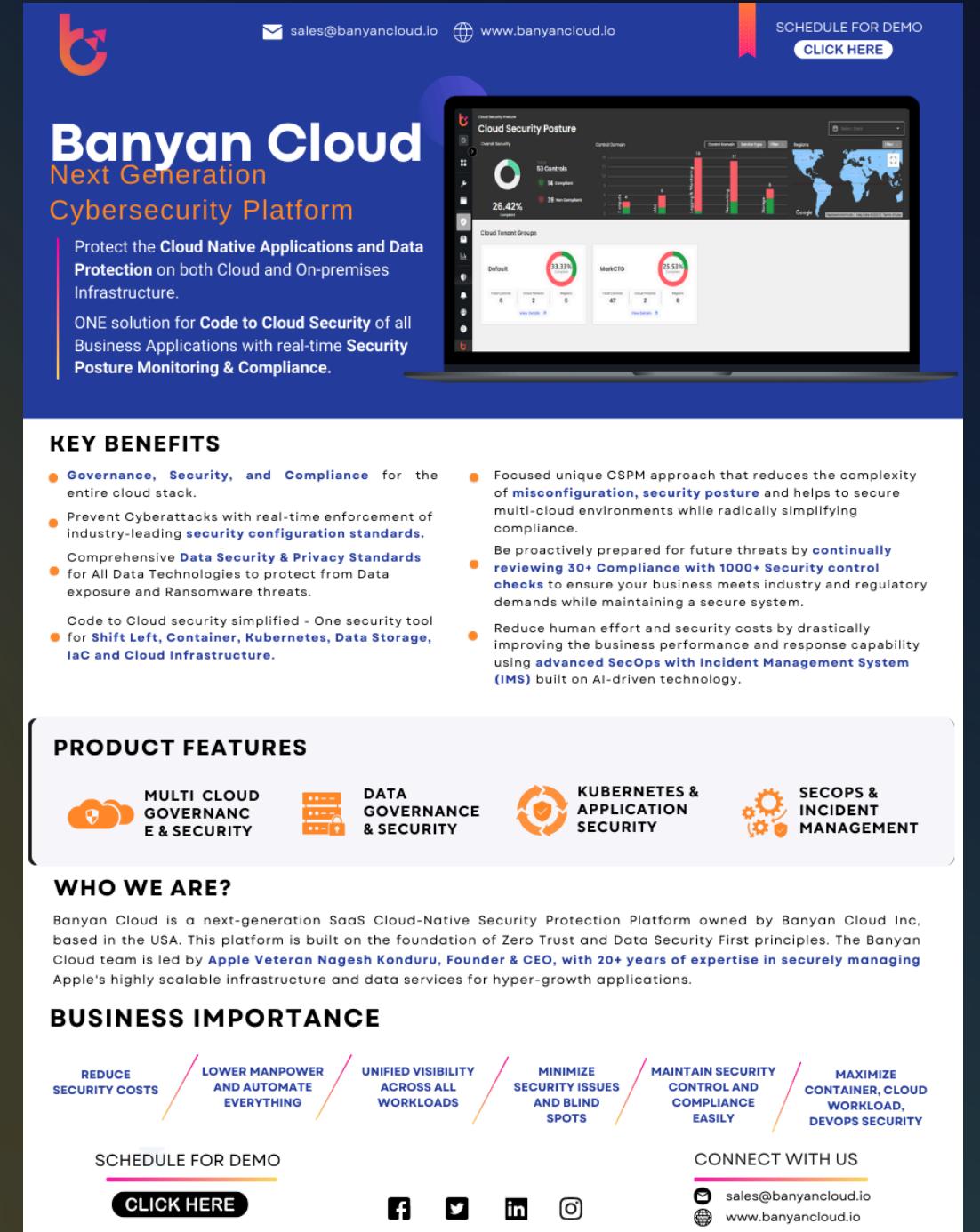
# PRODUCT MARKETING DOCS

## BACKGROUND

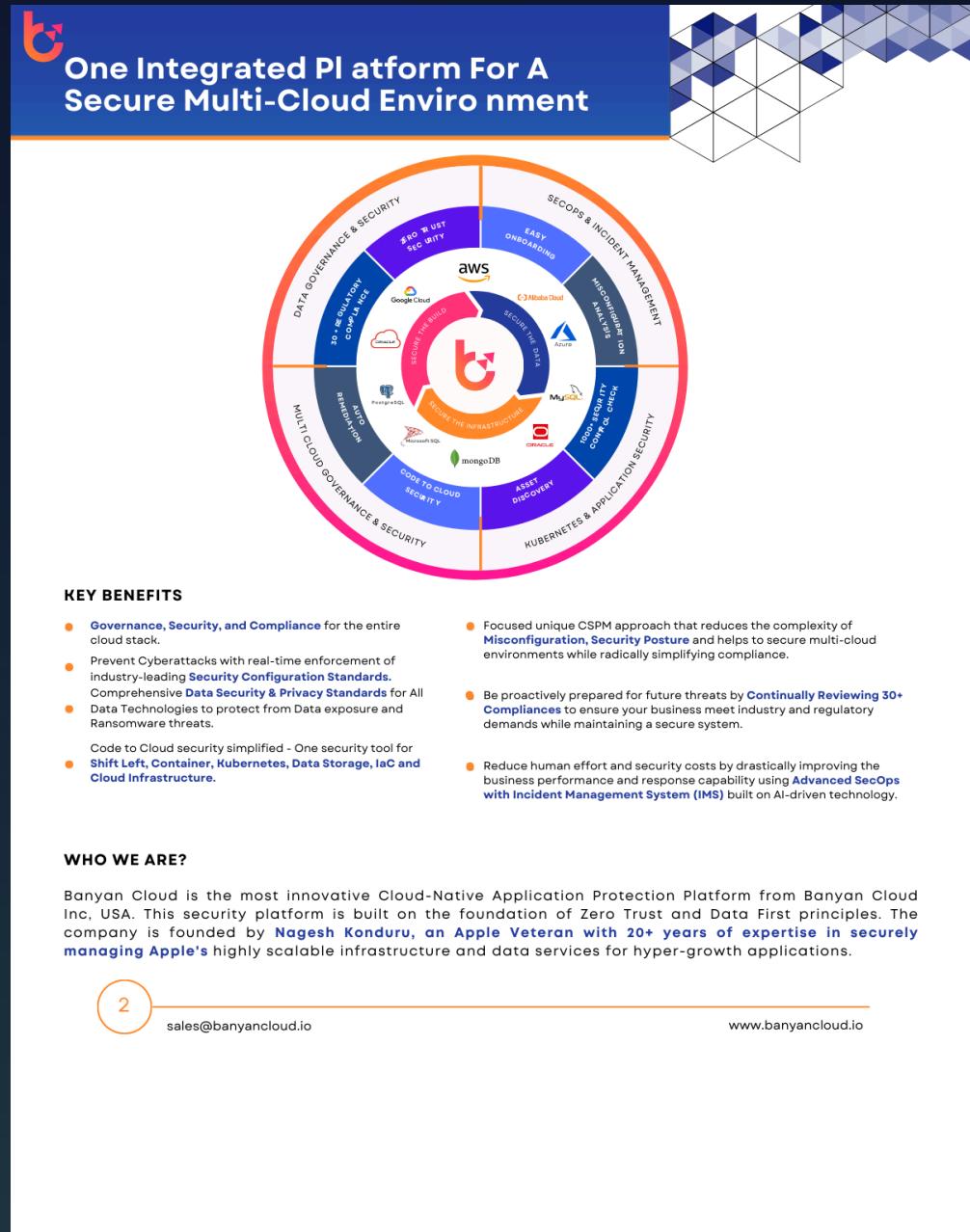
Customers were not always informed of the new features being rolled out across the company's products. This lack of information could only be resolved by contacting technical support. It was crucial to keep customers informed of updates to enhance their developer experience.

## INITIATIVE

To address this issue, I took the initiative to write monthly marketing docs highlighting the new features, enhancements, and tweaks implemented across our products. This information was promoted through email marketing channels. I collaborated with the development, testing, and management teams to gather and compile the necessary information for the future blog posts too.

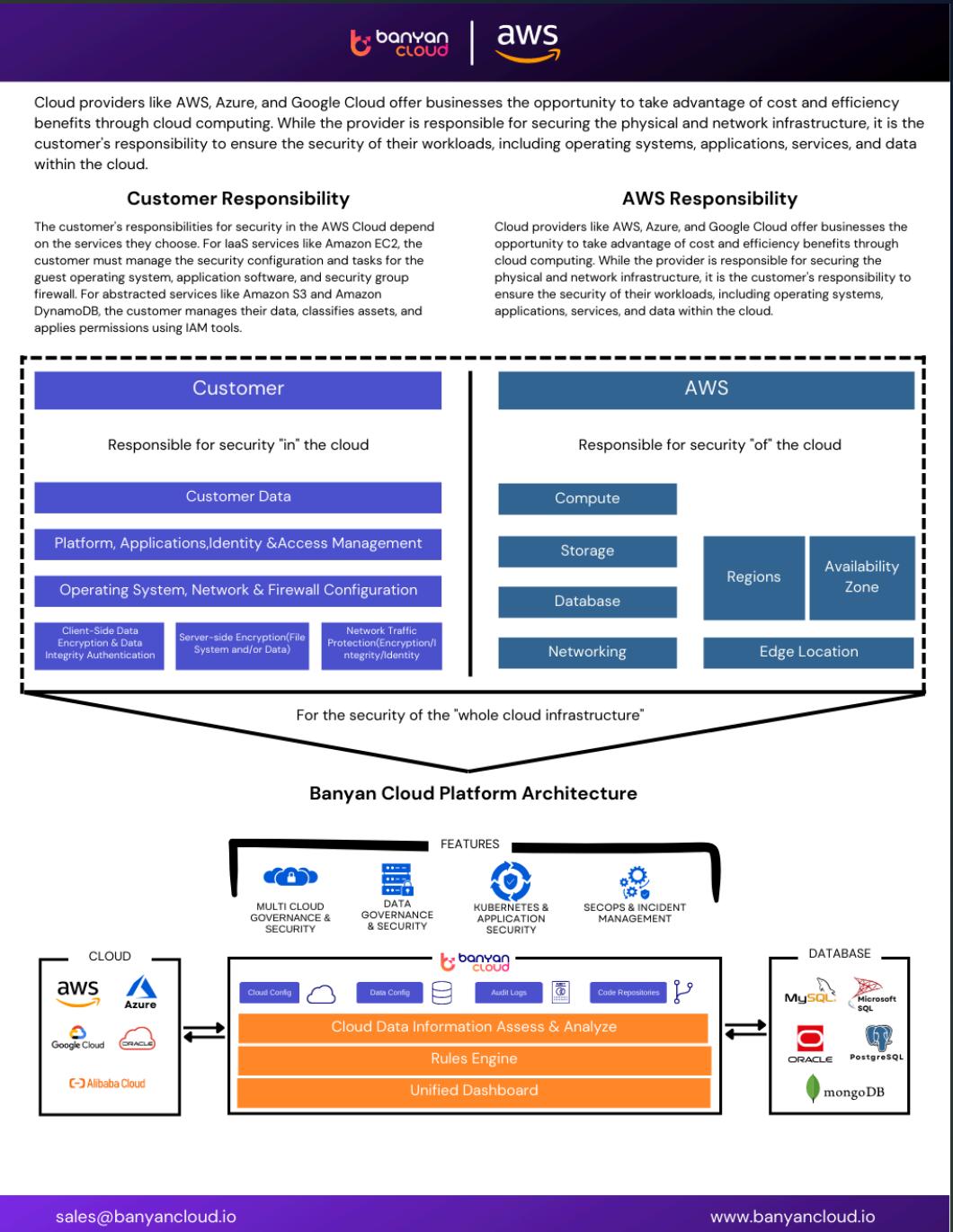
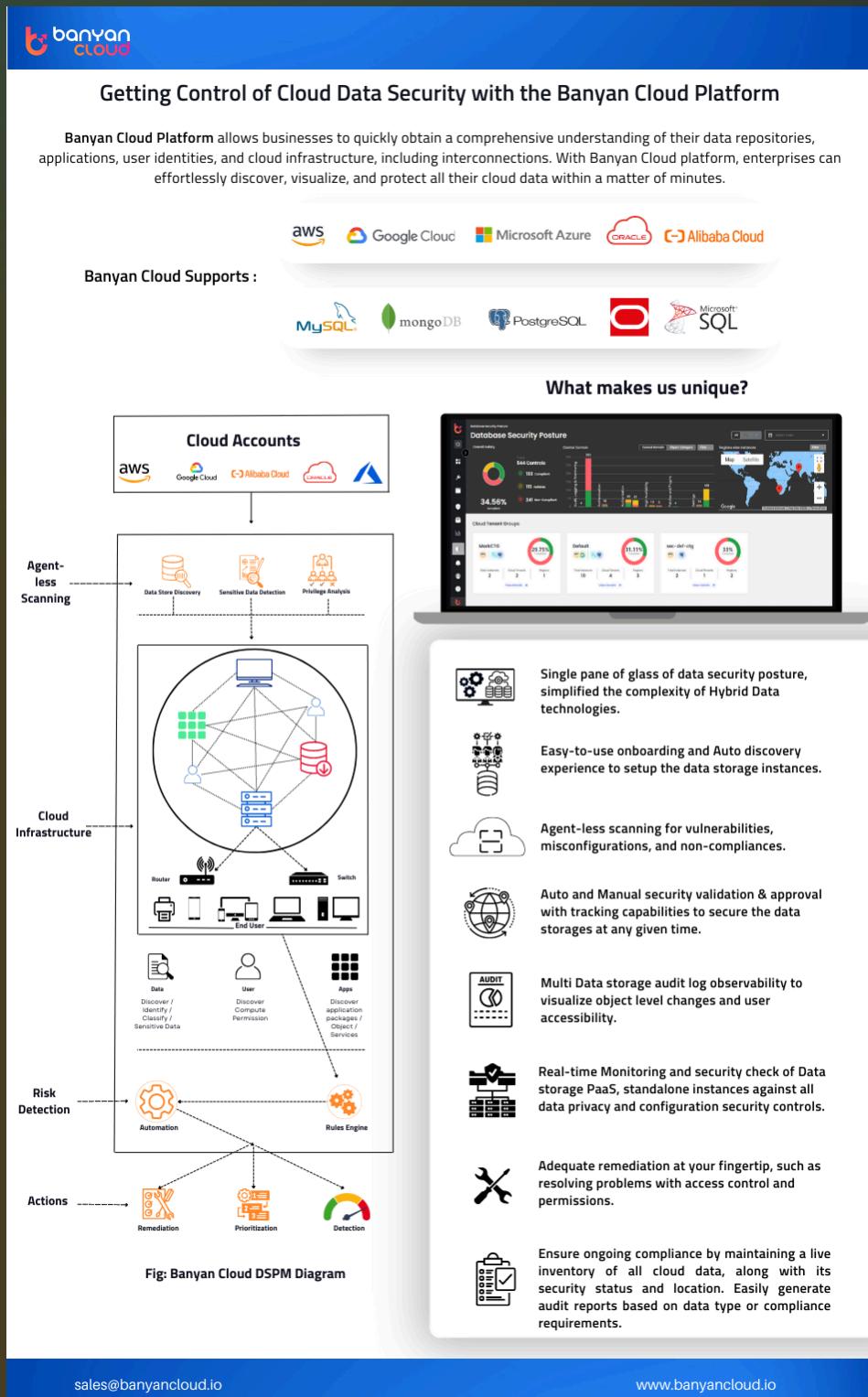


The landing page for Banyan Cloud's Next Generation Cybersecurity Platform. It features a dark blue header with the Banyan Cloud logo, email (sales@banyancloud.io), website (www.banyancloud.io), and a 'SCHEDULE FOR DEMO CLICK HERE' button. The main title is 'Banyan Cloud Next Generation Cybersecurity Platform'. Below it is a sub-section 'Protect the Cloud Native Applications and Data Protection on both Cloud and On-premises Infrastructure.' and a description 'ONE solution for Code to Cloud Security of all Business Applications with real-time Security Posture Monitoring & Compliance.' A central image shows a laptop displaying a dashboard with various charts and data. The 'KEY BENEFITS' section lists several bullet points, including a unique CSPM approach, real-time enforcement of security configuration standards, and a simplified security tool for multiple cloud environments. The 'PRODUCT FEATURES' section highlights four main areas: Multi Cloud Governance & Security, Data Governance & Security, Kubernetes & Application Security, and SecOps & Incident Management. The 'WHO WE ARE?' section provides a brief overview of the company, mentioning it is a next-generation SaaS Cloud-Native Security Protection Platform owned by Banyan Cloud Inc. The 'BUSINESS IMPORTANCE' section lists six key benefits: Reduce Security Costs, Lower Manpower and Automate Everything, Unified Visibility Across All Workloads, Minimize Security Issues and Blind Spots, Maintain Security Control and Compliance Easily, and Maximize Container, Cloud Workload, DevOps Security. At the bottom, there is a 'SCHEDULE FOR DEMO CLICK HERE' button, social media links (Facebook, Twitter, LinkedIn, Instagram), and a 'CONNECT WITH US' section with email (sales@banyancloud.io) and website (www.banyancloud.io).



The landing page for 'One Integrated Platform For A Secure Multi-Cloud Environment'. It features a dark blue header with the Banyan Cloud logo, email (sales@banyancloud.io), website (www.banyancloud.io), and a 'SCHEDULE FOR DEMO CLICK HERE' button. The main title is 'One Integrated Platform For A Secure Multi-Cloud Environment'. Below it is a sub-section 'Data Governance & Security', 'Cloud Native Security', and 'Kubernetes & Application Security'. A central diagram shows a circular 'SECURE THE INFRASTRUCTURE' hub connected to various cloud providers (aws, Google Cloud, Microsoft Azure, Oracle, IBM Cloud, mongoDB, PostgreSQL, MySQL, Redis, and Kubernetes) and security features (Data Governance, Cloud Native Security, Kubernetes & Application Security, SecOps & Incident Management, and Multi-Cloud Governance & Security). The 'KEY BENEFITS' section lists several bullet points, including a unique CSPM approach, real-time enforcement of security configuration standards, and a simplified security tool for multiple cloud environments. The 'WHO WE ARE?' section provides a brief overview of the company, mentioning it is the most innovative Cloud-Native Application Protection Platform from Banyan Cloud Inc. The 'BUSINESS IMPORTANCE' section lists six key benefits: Reduce Security Costs, Lower Manpower and Automate Everything, Unified Visibility Across All Workloads, Minimize Security Issues and Blind Spots, Maintain Security Control and Compliance Easily, and Maximize Container, Cloud Workload, DevOps Security. At the bottom, there is a 'SCHEDULE FOR DEMO CLICK HERE' button, social media links (Facebook, Twitter, LinkedIn, Instagram), and a 'CONNECT WITH US' section with email (sales@banyancloud.io) and website (www.banyancloud.io).

# PRODUCT DOCUMENTATION, INFORMATION ARCHITECTURE, CONTENT STRATEGY & DESIGN



## BACKGROUND

As I was the only Technical Writer so company needed a designer with writing technical content, but also needed someone to

- Review the information architecture and set up a content strategy for their products,
- Advocate for good documentation practices,

## INITIATIVE

To improve the overall user experience and increase customer satisfaction, I took the initiative to revamp several aspects of the company's products, including product marketing documents, product documentation, information architecture, and content strategy and design.

# MORE PRODUCT DOCUMENTATION, INFORMATION ARCHITECTURE, CONTENT STRATEGY

Data is the most valuable asset in this digital era, and it's important to block potential entry points for database breaches

The route to sensitive data and access management also needs to be secured. Using a data-centric approach that comprehends advanced capability and unified visibility, which enables rapid and easy defense of essential resources and security posture of the database, Banyan Cloud ensures that sensitive assets are effectively safeguarded.

OUR PRODUCT CLOUD WORKS WITH THE LEADING INDUSTRY PLATFORMS

**Total Resources**

Identify security risks and auto-remediate before they affect business

Automatically and continuously discovers data storage instances with agentless architecture, classifies the data, and spots potential exposures based on the rich set of policies.

Unceasingly monitor data movement, access, and user activity

Detects suspicious or unauthorized data access by continuously correlating, baselining, analyzing, and alerting on high-risk conditions and potentially anomalous behavior that compromises sensitive data.

**Activity**

**One Integrated Platform for all the multi-data storage technologies and instances**

Unified Security Platform is uniquely designed to support ease of use and handling. It re-envisioned security to simplify, powerfully, comprehensively, automated, intelligent, transparent, and aligned to today's robust security delivery models.

Looking to scale GRC or want to enhance your security compliance program?

Supports security practices and automates instant compliance checks against more than 20+ leading regulatory and data privacy standards (GDPR, SOC2, ISO27001, HIPPA, PCI DSS, etc.)

**20+ Regulations**

|          |      |
|----------|------|
| GDPR     | 25%  |
| SOC2     | 50%  |
| ISO27001 | 100% |
| HIPPA    | 75%  |
| PCI DSS  | 0%   |

[sales@example.com](mailto:sales@example.com) [www.example.com](http://www.example.com)

## Regulations Supported

We have the broadest compliance catalog support, with more than 20 regulations and controls built into the platform. Our product supports real-time compliance and efficiency maximization across hybrid multi-cloud environments.

**Regulations Supported**

- HIPAA COMPLIANT
- PCI DSS Version 3.2.1
- GDPR
- AICPA SOC 2
- MITRE ATT&CK
- ISO IEC 27001:2013
- CSA CCM v4
- Cybersecurity Maturity Model Certification V1.0
- CQBIT 2019
- NIST Revision 5
- NERC CIP
- ISO IEC 27002:2022
- Australian Privacy Principles
- CYBER ESSENTIALS Version 2.2
- LGPD Lei Geral de Proteção de Dados
- NIST Revision 2
- Canada PIPEDA Principles
- CALIFORNIA PRIVACY RIGHTS ACT
- CALIFORNIA CONSUMER PRIVACY ACT
- VCDPA Virginia Consumer Data Protection Act

Maintain Compliance Without Affecting Business Performance

**Benefits**

- REDUCE SECURITY COSTS
- OPTIMISE MANPOWER AND AUTOMATE EVERYTHING
- UNIFIED VISIBILITY ACROSS ALL WORKLOADS
- AVOID SECURITY ISSUES AND BLIND SPOTS
- MAINTAIN 24/7 SECURITY CONTROL AND COMPLIANCE EASILY
- MAXIMIZE CONTAINER, CLOUD WORKLOAD, DEVOPS SECURITY

[sales@example.com](mailto:sales@example.com) [www.example.com](http://www.example.com)

**banyan cloud**

**AWS Prerequisites Document**

## Setting up Banyan Cloud Role on Accel Limited AWS (Amazon Web Services)

Follow the below prerequisites:

1. In the AWS Console, please search for AWS CloudFormation in the search TAB.
2. Click on the create stack to provide access.

3. Click on the Upload a template file and upload the JSON file, which will be sent over by email.
4. Click Next.

**AWS Prerequisite Document** Version: 01 AWS-PREREQUISITE -01 Classification: External Date: 06-03-2023 2

# FLYER & BROCHURE CREATED AND DESIGNED FOR GISEC EVENT

I took the initiative to create and design a flyer and brochure to promote products and services. The flyer and brochure were designed to be visually appealing, informative, and engaging to attract potential customers and increase sales.

## Core Benefits

**Why Choose Us?**

- 22+ years of leadership expertise in managing securely the highly scalable infrastructure and data service for hyper-growth application at Apple.
- One SaaS solution for both security and IT teams and businesses of all sizes. Encompasses Multiple Security tools on Banyan Platform.
- Data first security across Hybrid Data Technologies.
- CIA triad risk-based prioritization of security incidents.
- Advanced SecOps with Incident Management System.
- Adequate remediation at your fingertip.
- Customized solutions that fit your business needs.
- Empowers customers with the highest level of security to Compete effectively in a hybrid world.

**Contact us now**  
Minerva Rd, Farnworth, Bolton BL4 0JR  
United Kingdom

**sales@banyancloud.io**  
[www.banyancloud.io](http://www.banyancloud.io)  
+44 1204 390390  
+44 1204 380380

## PROTECTION OF The Cloud Native Applications

**Protect your business across multi-cloud, multi-stack with a one comprehensive solution**

Agent-less scanning for Misconfiguration and Vulnerabilities  
CIA triad-based technology security controls  
Continuous compliance with more than 25 Regulations

Real-time Security Posture Monitoring  
Deep observability of the Cloud, Data and Application stack

**Cloud Security Posture**  
Cloud Tenant Groups  
Resources

**Cloud Governance**

**Data Governance**

**Cloud Governance & Security**  
Multi-Cloud Posture Management  
aws, IBM, Azure, ORACLE

**Data Governance & Security**  
Hybrid Data on Cloud & On-premises  
PostgreSQL, MySQL, SQLServer, ORACLE, IBM, DB2, mongoDB

**Kubernetes Security**  
K8s on multi-cloud & On-premises  
AmazonEKS

**Shift-Left**  
Infrastructure as a Code Security  
Terraform

**Security Operations**  
Next-generation Security Incident Management  
Secops

**Cloud Governance**

**Data Governance**

**Cloud Governance & Security**  
Cloud Governance & Security  
Cloud Tenant Groups  
Cloud Resources  
Cloud Security Posture

**Data Governance & Security**  
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Database Security Posture  
Cloud Tenant Groups  
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Data Governance  
Database Security Posture  
Cloud Tenant Groups  
Cloud Resources

**Cloud Governance & Security**  
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Terraform

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Security Operations  
Next-generation Security Incident Management  
Secops

# SOCIAL MEDIA POSTER CONTENT AND DESIGN

The creation and design of the social media posters were successful in promoting products and services, generating engagement, and increasing brand awareness. The visually appealing and informative design helped to capture the attention of our target audience and effectively communicate our message.

**CLICK HERE  TO SEE MORE WORK**



 **LINK**

The screenshot shows the 'User Guides: Countly v20.11' page. At the top, there is a navigation bar with the Countly logo, 'Help Center', 'Community', and 'Sign in' buttons. Below the navigation, the page title 'User Guides: Countly v20.11' is displayed with a 'Follow' button. The main content is organized into three columns of links:

- User's guide
- Best Practices
- Dashboards
- Events
- User Profiles
- Cohorts
- Drill
- Formulas
- User Retention
- Funnels
- Flows
- Push Notifications
- Performance Monitoring
- Crashes
- Crash Symbolication
- Countly Feature Permissions
- Hooks
- Data Manager
- Jira Integration
- Remote Config
- A/B Testing
- Surveys
- NPS® (Net Promoter Score®)
- Ratings
- Consolidate
- Web Analytics
- Views and Heatmaps
- Revenue Analytics
- Compliance Hub
- Assistant

At the bottom of the page, there are navigation buttons for page 1, 2, and more.

# USER GUIDE (FREELANCE WORK)

As a technical writer, I was tasked to help developers with creating a user guide for the Countly Analytics platform. The guide was designed to provide users with a comprehensive understanding of the platform's features and functionality and to help them get started with using Countly effectively.

To create the user guide, I first conducted thorough research on the Countly platform, its features, and its target audience. I then worked closely with the development team to ensure that the information in the guide was accurate and up-to-date.

# ONLINE HELP (FREELANCE WORK)

As a freelancer, I was responsible for creating an online help document for the website Teleport. This project involved a thorough understanding of the website's features and functionalities, as well as the ability to convey complex technical information in an easily digestible format.

To complete the project, I collaborated closely with the website's development team to ensure that the online help document was accurate, up-to-date, and reflected the latest changes and updates to the website. Additionally, I utilized my strong writing and communication skills to ensure that the document was accessible and easy to understand for users of all technical levels.



LINK

## How Teleport Works

Teleport provides secure access to SSH or Windows servers, Windows desktops, Kubernetes clusters, databases, and web applications. Teleport is trivial to set up as a Linux daemon or in a Kubernetes pod.

### The basics

Teleport is a certificate authority and identity-aware, multi-protocol access proxy which implements protocols such as SSH, RDP, HTTPS, Kubernetes API, and a variety of SQL and NoSQL databases. It is completely transparent to client-side tools and designed to work with everything in today's DevOps ecosystem.

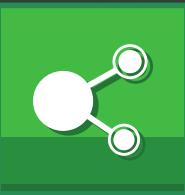
Inside the [downloaded tarball](#), you will find three binaries: the `teleport` daemon, the `tsh` client, and the `tctl` administration tool. They are dependency-free, written in a compiled language. Teleport is open source and the source code is available on [Github](#).

### Teleport architecture

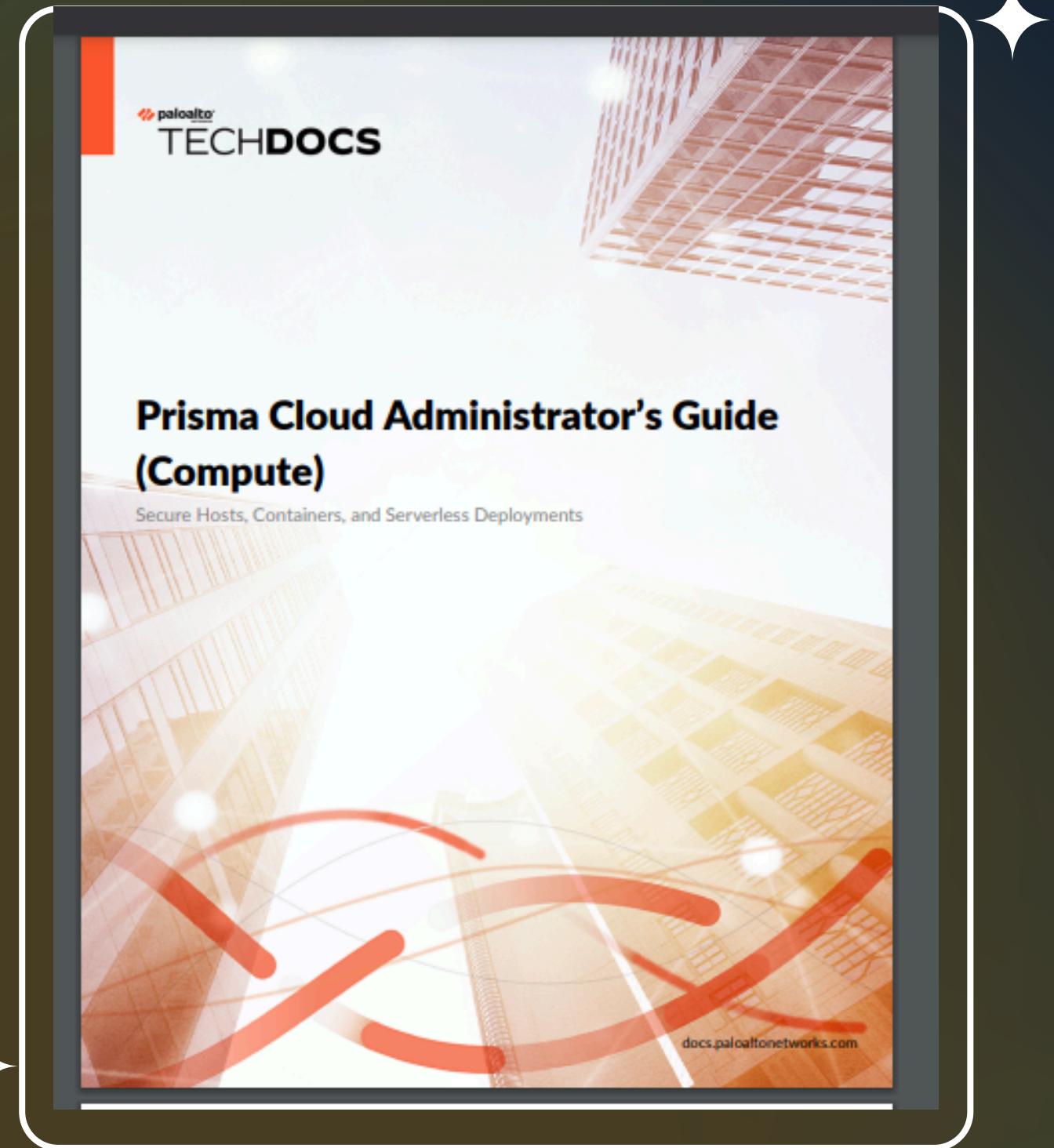
The key concept of Teleport's architecture is the **cluster**. A Teleport cluster consists of the Teleport Auth Service, Teleport Proxy Service, Teleport agents, and resources that you want to connect to such as Linux or Windows servers, databases, Kubernetes

### TABLE OF CONTENTS

1. [Basic Concepts](#)
2. [Certificate-Based Authentication](#)
3. [Database Access](#)
4. [Kubernetes Access](#)
5. [Edge Access](#)
6. [Audit Logging](#)
7. [SOC 2 Compliance](#)
8. [FedRAMP Compliance](#)
9. [HIPAA Compliance](#)



LINK



# API DOCUMENTATION (FREELANCE WORK)

As a freelance technical writer, I was responsible for helping to create API documentation for the Palo Alto Networks Prisma Cloud platform Senior Tech Writers. This project involved a thorough understanding of the platform's features and functionalities, as well as the ability to convey complex technical information in an easily digestible format.

To complete the project, I collaborated closely with the platform's development team to ensure that the API documentation was accurate, up-to-date and reflected the latest changes and updates to the platform. Additionally, I utilized my strong writing and communication skills to ensure that the documentation was accessible and easy to understand for users of all technical levels.

# ARTICLES & BLOG

I have written numerous articles and blog posts on a wide range of topics, including cybersecurity, blockchain, cryptocurrency, SEO, and web development. I have published my work on various reputable websites and platforms, demonstrating my expertise in these areas and my ability to write informative and engaging content.



On Personal Portfolio

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On Hashnode



On Dev.to



On Tealfeed



On Medium



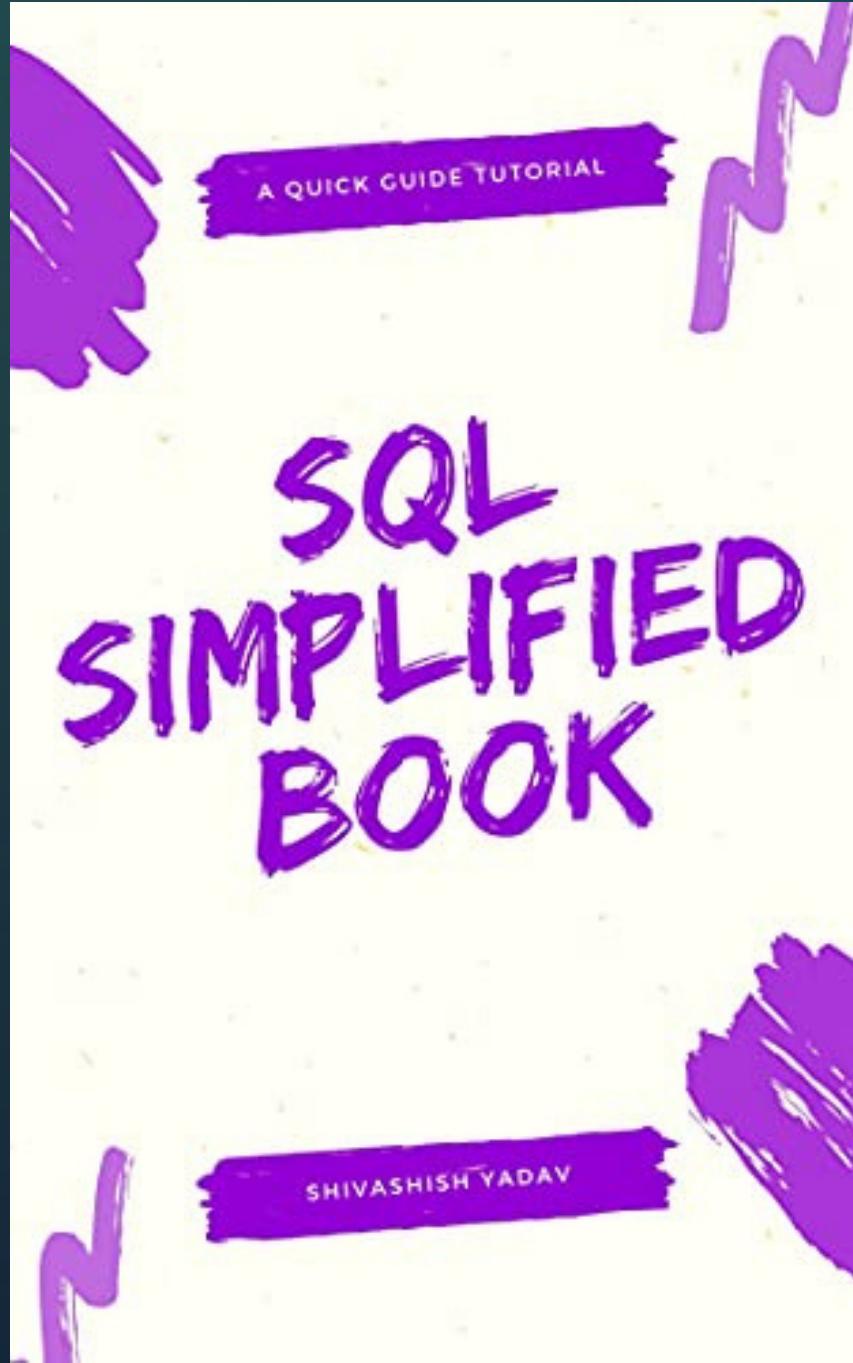
On OplIndia

# PUBLISHED BOOK

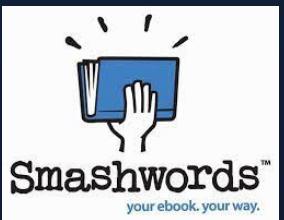
SQL Simplified: A Book for SQL Beginners is a concise and informative guide that aims to simplify the fundamentals of SQL for beginners. The book provides a step-by-step approach to learning SQL, with clear explanations and examples that make it easy to understand even for those with no prior experience.

The book covers all the basics of SQL, including creating and manipulating tables, querying data, and performing basic database management tasks. It also includes advanced topics such as joins, subqueries, and aggregate functions, making it a comprehensive guide for anyone looking to learn SQL from scratch. What sets SQL Simplified apart is its focus on simplicity and clarity.

I have taken great care to ensure that the book is easy to read and understand, with clear explanations and plenty of examples to illustrate each concept. The book is also structured in a way that allows readers to learn at their own pace, making it an ideal resource for both self-paced learning and classroom instruction.



AVAILABLE ON



# Thank you

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