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shivaswork.netlify.app

# Shivashish Yadav

Technical Writer | UX Writer | Developer | Graphic Designer



shivashishmca@gmail.com

Graphic Work On Dribbble

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# PREFACE

I am Shivashish, a technical writer with experience in creating various forms of technical documentation, including administration guides, installation guides, release notes, and online help. Currently based in India, I have worked with Banyan Cloud as a Technical Content Specialist, where I created technical documentation, user manuals, and software guides for cybersecurity products and services.

In my previous role, I worked as a Software Development Engineer Intern at Amazon, Technical Content Writer at Sai Creation, and as a Retainer at NIIT Technologies Ltd. During these experiences, I gained valuable skills in technical writing, software development, and collaboration. My diverse range of experiences and skills have allowed me to adapt to different documentation formats, including unstructured and structured (XML) content.

With my strong technical writing skills and expertise in creating documentation for specialized audiences, I am confident in my ability to produce high-quality technical documentation that meets the needs of both technical and non-technical users.

# CONTEXT

This portfolio contains samples of work that I created for three different organizations

# ABOUT ME



SHIVASHISH  
YADAV

I'm a skilled technical writer with 4 years of experience in creating user manuals, technical guides, and software documentation. With a background in information technology and computer applications, I have developed a deep understanding of translating complex technical information into clear and concise language. My experience working with a variety of documentation tools and my ability to adapt to new tools as needed make me a valuable asset in any technical writing role.

## CORE SKILLS

Content Design & Development

Product Documentation

UX Writing

Content Strategy

Information Architecture

Open Source Documentation

## CONTENT

Implementation Guides

Online Help

User Guides

Wikis

Error messages

Product Content

Release Notes

Technical Specifications

Developer Docs

API Documentation



# TOOLS I HAVE WORKED WITH

As a skilled and experienced Technical Writer, I have had the opportunity to work with a variety of technical tools and technologies throughout my career. From programming languages to software applications to project management tools, I have honed my skills and expertise in a range of areas to help deliver high-quality results to clients and stakeholders. My proficiency with these tools has enabled me to work on a diverse array of projects.

Sr. No.	Category	Tools Name
1.	Adobe Creative Basics	Photoshop, Illustrator, Indesign, Adobe Experience Manager
2.	Designing and Video Editing Tools	Canva, Figma, Envato, Camtasia, VN Editor, Veed.io, Invideo
3.	Languages worked on	C, Ract, GatsbyJS, HTML5, CSS3, JavaScript
4.	Technologies/ Framework	Bootstrap, Node.JS, Express JS
5.	Worked On Database	Oracle, SQL, MongoDB, Firebase
6.	Packages	Google Workspace, MS Office 365, Text editors
7.	Writing Tools	Help Authoring (Madcap Flare, RoboHelp), Grammarly, Snagit, Manuscript, Gitlab, Document 360, Markdown, Proto.io, Wordpress

# WORK EXPERIENCE

I have honed my technical writing skills, collaborated with cross-functional teams, and gained valuable experience working with these companies.

## AMAZON

Jan, 2021 - Mar, 2021

SDE- Intern

## DRAFT.DEV

Jan, 2022 - Aug, 2022

Freelance Technical Writer

## NIIT TECHNOLOGIES

Feb, 2015 - Apr, 2016

Jr. Database Engineer

## SAI CREATION

March, 2021 - Mar, 2022

Technical Content Writer

## BANYAN CLOUD

Aug, 2022 - Now

Technical Content Specialist



# EDUCATIONAL BACKGROUND

## SCHOOLS ATTENDED

### Master of Computer Application (MCA) at University Of Mumbai

Concentration: Software Engineering, Database Management, Mobile Application Development, Cyber Security, Web Development, Cloud Computing, Information Technology Management.

### Bachelor of Science in IT at Punjab Technical University

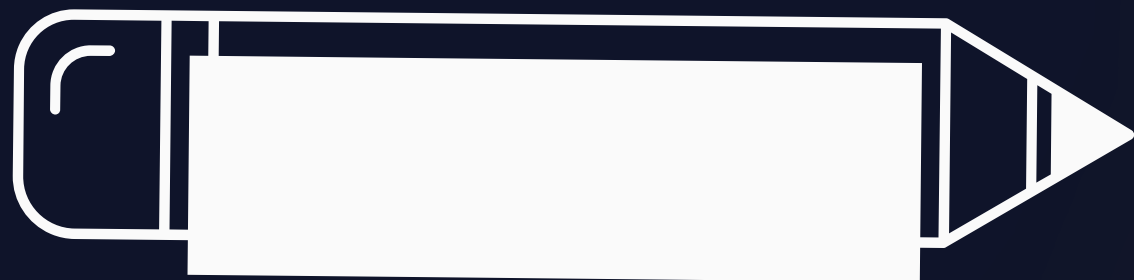
Concentration: Software Development, Cybersecurity, Database Management, Networking, Web Development, and Data Analytics,

### Intermediate (10+2) at B.T. Inter College, Varanasi

Concentration : Physics, Mathematics, Chemistry

### One Year Diploma In Computer Hardware & Networking

Attended 3 Days Seminar "Technical Expert- Level 1" at Techfest IIT Bombay



## BACKGROUND

## INITIATIVE

To address this issue, I took the initiative to write monthly marketing docs highlighting the new features, enhancements, and tweaks implemented across our products. This information was promoted through email marketing channels. I collaborated with the development, testing, and management teams to gather and compile the necessary information for the future blog posts too.



# One Integrated Platform For A Secure Multi-Cloud Environment



## KEY BENEFITS

- **Governance, Security, and Compliance** for the entire cloud stack.
- Prevent Cyberattacks with real-time enforcement of industry-leading **Security Configuration Standards**.
- Comprehensive **Data Security & Privacy Standards** for All Data Technologies to protect from Data exposure and Ransomware threats.
- Code to Cloud security simplified - One security tool for **Shift Left, Container, Kubernetes, Data Storage, IaC and Cloud Infrastructure**.

- Focused unique CSPM approach that reduces the complexity of **Misconfiguration, Security Posture** and helps to secure multi-cloud environments while radically simplifying compliance.
- Be proactively prepared for future threats by **Continually Reviewing 30+ Compliance** to ensure your business meet industry and regulatory demands while maintaining a secure system.
- Reduce human effort and security costs by drastically improving the business performance and response capability using **Advanced SecOps with Incident Management System (IMS)** built on AI-driven technology.

## WHO WE ARE?

Banyan Cloud is the most innovative Cloud-Native Application Protection Platform from Banyan Cloud Inc, USA. This security platform is built on the foundation of Zero Trust and Data First principles. The company is founded by **Nagesh Konduru, an Apple Veteran with 20+ years of expertise in securely managing Apple's** highly scalable infrastructure and data services for hyper-growth applications.

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sales@banyancloud.io

[www.banyancloud.io](https://www.banyancloud.io)





# MORE PRODUCT DOCUMENTATION, INFORMATION ARCHITECTURE, CONTENT STRATEGY

Data is the most valuable asset in this digital era, and it's important to block potential entry points for database breaches

The route to sensitive data and access management also needs to be secured. Using a data-centric approach that comprehends advanced capability and unified visibility, which enables rapid and easy defense of essential resources and security posture of the database, Banyan Cloud ensures that sensitive assets are effectively safeguarded.

OUR PRODUCT CLOUD WORKS WITH THE LEADING INDUSTRY PLATFORMS

aws Azure Google Cloud Oracle Alibaba Cloud MySQL Microsoft SQL OCI mongoDB PostgreSQL

Total Resources

Identify security risks and auto-remediate before they affect business

Automatically and continuously discovers data storage instances with agentless architecture, classifies the data, and spots potential exposures based on the rich set of policies.

Unceasingly monitor data movement, access, and user activity

Detects suspicious or unauthorized data access by continuously correlating, baselining, analyzing, and alerting on high-risk conditions and potentially anomalous behavior that compromises sensitive data.

Activity


One Integrated Platform for all the multi-data storage technologies and instances

Unified Security Platform is uniquely designed to support ease of use and handling. It re-envision security to simplify, powerfully, comprehensively, automated, intelligent, transparent, and aligned to today's robust security delivery models.

Looking to scale GRC or want to enhance your security compliance program?

Supports security practices and automates instant compliance checks against more than 20+ leading regulatory and data privacy standards (GDPR, SOC2, ISO27001, HIPPA, PCI DSS, etc.)

20+ Regulations

GDPR	25%
SOC2	50%
ISO27001	100%
HIPPA	75%
PCI DSS	0%

sales@example.com

www.example.com

Regulations Supported

We have the broadest compliance catalog support, with more than 20 regulations and controls built into the platform. Our product supports real-time compliance and efficiency maximization across hybrid multi-cloud environments.

Maintain Compliance Without Affecting Business Performance

Benefits

REDUCE SECURITY COSTS

OPTIMISE MANPOWER AND AUTOMATE EVERYTHING

UNIFIED VISIBILITY ACROSS ALL WORKLOADS

AVOID SECURITY ISSUES AND BLIND SPOTS

MAINTAIN 24/7 SECURITY CONTROL AND COMPLIANCE EASILY

MAXIMIZE CONTAINER, CLOUD WORKLOAD, DEVOPS SECURITY

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www.example.com

AWS Prerequisites Document

Setting up Banyan Cloud Role on Accel Limited AWS (Amazon Web Services)

Follow the below prerequisites:

1. In the AWS Console, please search for AWS CloudFormation in the search TAB.
2. Click on the create stack to provide access.

3. Click on the Upload a template file and upload the JSON file, which will be sent over by email.
4. Click Next.


AWS Prerequisite Document	Version: 01	2
AWS-PREREQUISITE -01	Classification: External Date: 06-03-2023	



# FLYER & BROCHURE CREATED AND DESIGNED FOR GISEC EVENT

I took the initiative to create and design a flyer and brochure to promote products and services. The flyer and brochure were designed to be visually appealing, informative, and engaging to attract potential customers and increase sales.

### Core Benefits




End-to-end security management of **governance, risk, and compliance (GRC)** in the entire cloud stack, encompassing all layers of the technology stack.




Simplified code-to-cloud security with one security tool for **Shift Left, Container, Kubernetes, Data Storage, IaC, and Cloud Infrastructure**, making it easier to maintain a secure system.



Real-time enforcement of **industry-leading security configuration standards**, aimed at mitigating security misconfigurations and maintaining a robust security posture.



Focused unique CSPM approach that **streamlines regulatory adherence** and enhances the protection of multi-cloud architectures.



Comprehensive data security and privacy standards for all data technologies to protect against data exposure and ransomware threats.



Continual review of **20+ compliance frameworks** and **1000+ security control checks** to ensure compliance with industry and regulatory standards and proactively prepare for future threats.



Drastically **reduce human effort and security costs** by improving business performance and response capability using advanced SecOps with an Incident Management System (IMS) built on AI-driven technology.

### Why Choose Us?

✓ **22+ years of leadership expertise** in managing securely the highly scalable infrastructure and data service for hyper-growth application at Apple.

✓ **One SaaS solution** for both security and IT teams and businesses of all sizes. Encompasses **Multiple Security tools** on **one platform** delivers **agentless cloud-native protection**.

✓ **Data first security** across Hybrid Data Technologies.

✓ **CIA triad** risk-based prioritization of security incidents.

✓ **Advanced SecOps with Incident Management System**.


✓ **Adequate remediation** at your fingertip.

✓ **Customized solutions** that fit your business needs.

✓ **Empowers customers** with the highest level of security to Compete effectively in a hybrid world.

### Contact us now

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### PROTECTION OF The Cloud Native Applications

Protect your business across multi-cloud, multi-stack with a one comprehensive solution



Agent-less scanning for Misconfiguration and Vulnerabilities

CIA triad-based technology security controls




Real-time Security Posture Monitoring

Deep observability of the Cloud, Data and Application stack

Continuous compliance with more than 25 Regulations



International Organization for Standardization



### Cloud Governance



✓ Easy and hassle-free setup for users on our platform.

✓ Automated and **agentless platform** with aesthetic visualization for easy threat recognition and diagnosis.

✓ Centralized platform for operational and risk auditing, **governance, and compliance** for all cloud accounts.

✓ Unified management of Multi-Cloud and Multi-Data Technologies configurations, resources, security, compliance, and entitlements.

✓ Real-time monitoring and scanning for resource misconfigurations and non-compliance issues across multiple cloud environments such as AWS, Azure, GCP, etc..

✓ Auto-remediation capabilities for cloud infrastructure and data storage configuration vulnerabilities.

✓ CIA-triad focused security controls for multi-cloud accounts and data storage instances such as PostgreSQL, MySQL, Oracle, MSSQL and on cloud and on-premises.

✓ Live security compliance check against more than **25+ regulations** such as ISO 27001, SOC 2, GDPR, HIPPA, etc for all industries and regions. Real-time and historical storage, scanning, and validation of events and logs activity across multiple cloud infrastructures.




✓ Cohesive view of cloud actions, resource change tracking, and data storage audit logs for detecting potential threats.

✓ Simplified non-compliant alerts for efficient collaboration between IT, SecOps, and Development teams to protect enterprise production environment.

### Supported Platforms by Us



#### Cloud Governance & Security

Multi-Cloud Posture Management




#### Data Governance & Security

Hybrid Data on Cloud & On-premises



#### Kubernetes Security

K8e on multi-cloud & On-premises




#### Shift-Left

Infrastructure as a Code Security

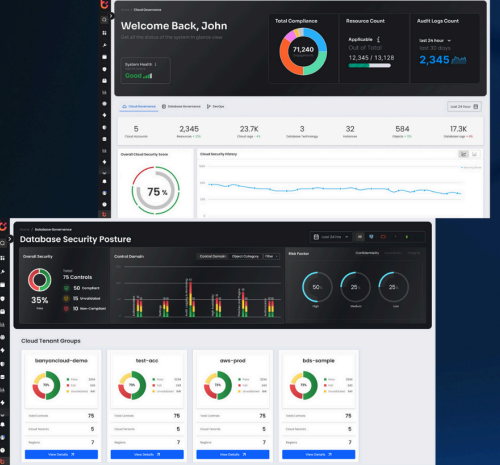


#### Security Operations

Next-generation Security Incident Management



### Data Governance



✓ Single pane of glass of data security posture, simplified the complexity of Hybrid Data technologies.

✓ Easy-to-use onboarding and **Auto-discovery** experience to setup the data storage instances.

✓ Automated platform with **single-touch self-discovery** and visual aids for easy identification of cyber security threats.

✓ Comprehensive governance solution for configuration management, resource tracking, security readiness, regulatory compliance, and entitlement administration.

✓ Agent-less scanning for vulnerabilities, misconfigurations, and non-compliances.

✓ Auto and Manual security validation & approval with tracking capabilities to secure the data storages at any given time.

✓ Multi Data storage audit log observability to visualize object level changes and user accessibility.

✓ Real-time Monitoring and security check of Data storage PaaS, standalone instances against all data privacy and configuration security controls.

✓ Secure application life cycle through security assessments, risk tracking, contextual alerts, and risk prioritization.

✓ Ensure ongoing compliance by maintaining a live inventory of all cloud data, along with its security status and location. Easily generate audit reports based on data type or compliance requirements.

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# SOCIAL MEDIA POSTER CONTENT AND DESIGN

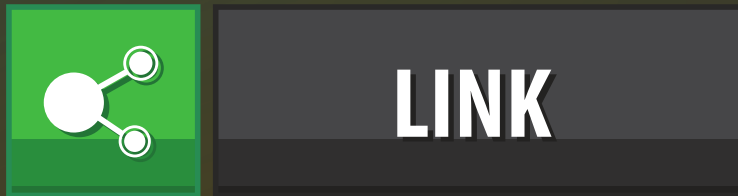
The creation and design of the social media posters were successful in promoting products and services, generating engagement, and increasing brand awareness. The visually appealing and informative design helped to capture the attention of our target audience and effectively communicate our message.

CLICK HERE



TO SEE MORE WORK





# USER GUIDE (FREELANCE WORK)



As a technical writer, I was tasked to help developers with creating a user guide for the Countly Analytics platform. The guide was designed to provide users with a comprehensive understanding of the platform's features and functionality and to help them get started with using Countly effectively.

To create the user guide, I first conducted thorough research on the Countly platform, its features, and its target audience. I then worked closely with the development team to ensure that the information in the guide was accurate and up-to-date.



# ONLINE HELP (FREELANCE WORK)

As a freelancer, I was responsible for creating an online help document for the website Teleport. This project involved a thorough understanding of the website's features and functionalities, as well as the ability to convey complex technical information in an easily digestible format.

To complete the project, I collaborated closely with the website's development team to ensure that the online help document was accurate, up-to-date, and reflected the latest changes and updates to the website. Additionally, I utilized my strong writing and communication skills to ensure that the document was accessible and easy to understand for users of all technical levels.



LINK

## How Teleport Works

Teleport provides secure access to SSH or Windows servers, Windows desktops, Kubernetes clusters, databases, and web applications. Teleport is trivial to set up as a Linux daemon or in a Kubernetes pod.

### The basics

Teleport is a certificate authority and identity-aware, multi-protocol access proxy which implements protocols such as SSH, RDP, HTTPS, Kubernetes API, and a variety of SQL and NoSQL databases. It is completely transparent to client-side tools and designed to work with everything in today's DevOps ecosystem.

Inside the [downloaded tarball](#), you will find three binaries: the `teleport` daemon, the `tsh` client, and the `tctl` administration tool. They are dependency-free, written in a compiled language. Teleport is open source and the source code is available on [Github](#).

### Teleport architecture

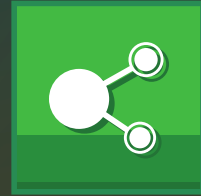
The key concept of Teleport's architecture is the **cluster**. A Teleport cluster consists of the Teleport Auth Service, Teleport Proxy Service, Teleport agents, and resources that you want to connect to such as Linux or Windows servers, databases, Kubernetes

#### TABLE OF CONTENTS

- 1. Basic Concepts
- 2. [Certificate-Based Authentication](#)
- 3. [Database Access](#)
- 4. [Kubernetes Access](#)
- 5. [Edge Access](#)
- 6. [Audit Logging](#)
- 7. [SOC 2 Compliance](#)
- 8. [FedRAMP Compliance](#)
- 9. [HIPAA Compliance](#)

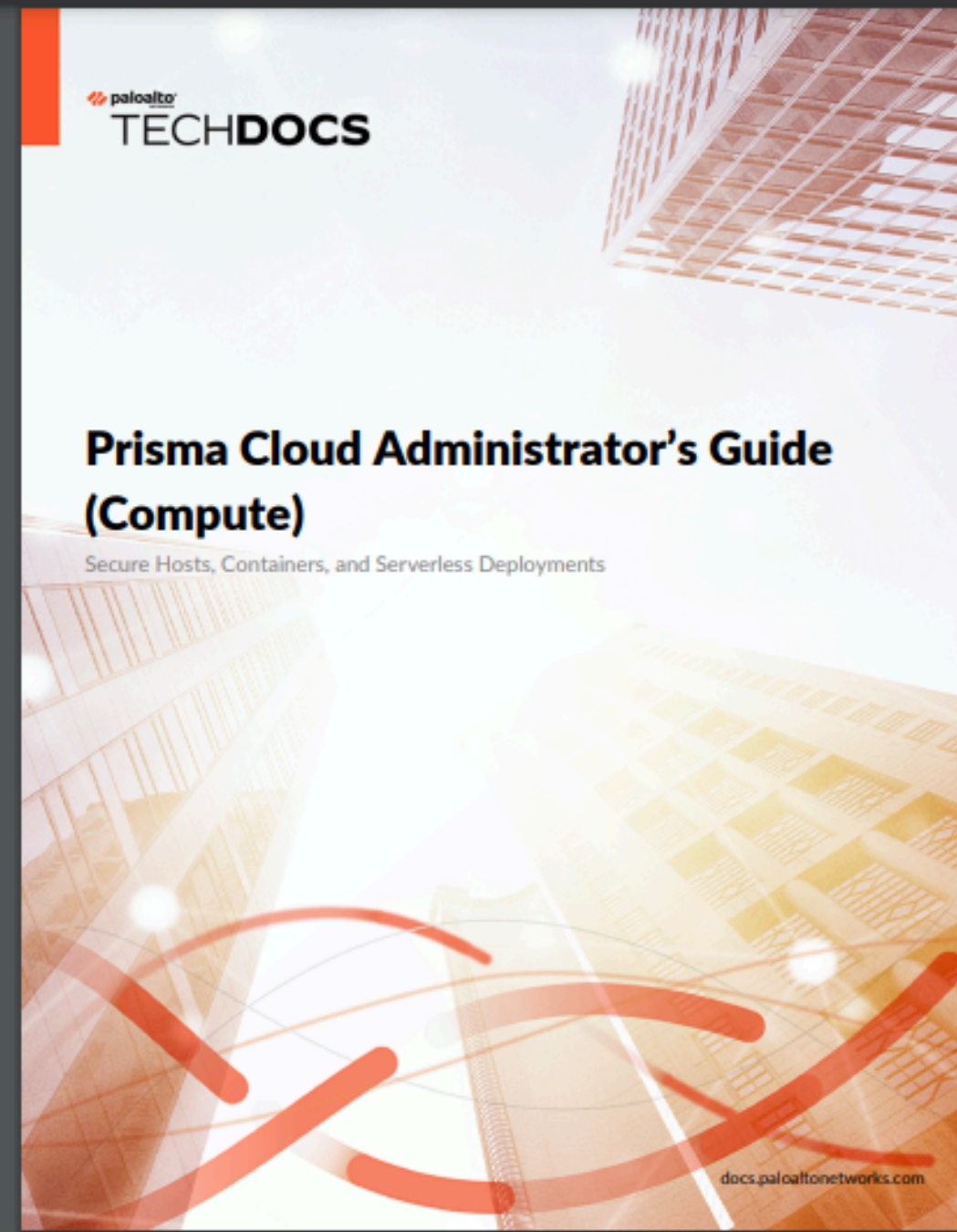






LINK

# API DOCUMENTATION (FREELANCE WORK)



As a freelance technical writer, I was responsible for helping to create API documentation for the Palo Alto Networks Prisma Cloud platform Senior Tech Writers. This project involved a thorough understanding of the platform's features and functionalities, as well as the ability to convey complex technical information in an easily digestible format.

To complete the project, I collaborated closely with the platform's development team to ensure that the API documentation was accurate, up-to-date and reflected the latest changes and updates to the platform. Additionally, I utilized my strong writing and communication skills to ensure that the documentation was accessible and easy to understand for users of all technical levels.

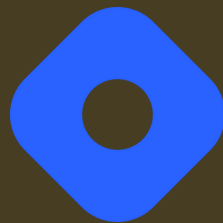
# ARTICLES & BLOG

I have written numerous articles and blog posts on a wide range of topics, including cybersecurity, blockchain, cryptocurrency, SEO, and web development. I have published my work on various reputable websites and platforms, demonstrating my expertise in these areas and my ability to write informative and engaging content.



On Personal Portfolio

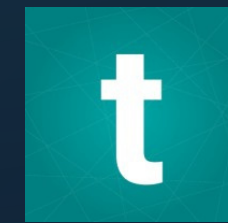
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On Hashnode



On Dev.to



On Tealfeed



On Medium



On OpIndia



# PUBLISHED BOOK

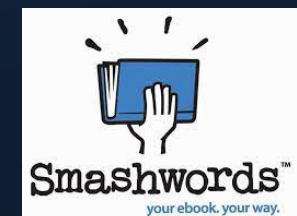
SQL Simplified: A Book for SQL Beginners is a concise and informative guide that aims to simplify the fundamentals of SQL for beginners. The book provides a step-by-step approach to learning SQL, with clear explanations and examples that make it easy to understand even for those with no prior experience.

The book covers all the basics of SQL, including creating and manipulating tables, querying data, and performing basic database management tasks. It also includes advanced topics such as joins, subqueries, and aggregate functions, making it a comprehensive guide for anyone looking to learn SQL from scratch. What sets SQL Simplified apart is its focus on simplicity and clarity.

I have taken great care to ensure that the book is easy to read and understand, with clear explanations and plenty of examples to illustrate each concept. The book is also structured in a way that allows readers to learn at their own pace, making it an ideal resource for both self-paced learning and classroom instruction.



**AVAILABLE ON**



# Thank you

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